



CATHOLIC PARISH OF  
**ST. ELIZABETH OF PORTUGAL**  
*Newsletter*

Twenty Ninth Sunday

20th October 2019

Mass Book page 152

## Lessons from Chick-Fil-A

Chances are that if you've never been to the US the food outlet **Chick-Fil-A** will mean nothing to you. I heard recently that a branch has just opened in Reading so we Brits will get an opportunity to experience what it's famous for. In America it's known not just for inventing the chicken sandwich but almost equally for its outstanding customer service. When you go to **Chick-Fil-A** the seventeen-year-olds who serve you are unfailingly polite. How do they do that? Find all the polite seventeen year olds in the world and hire them? No. **Chick-Fil-A** trains teenagers to serve you that way, and they've done it successfully for tens of thousands of staff coast to coast. No small achievement for

a family-owned Christian company that ploughs a sizeable proportion of its profits back into Christian youth projects. Recently Dee Ann Turner, a long time **Chick-Fil-A** executive and vice president spoke about their focus on creating a welcoming culture. Here are some take-aways from that interview.

'Culture is the soul of an organisation'. It is what it is at its deepest core because it determines how that organisation operates and who it attracts. A strong positive culture will attract good people. Good people look for jobs where they will be developed. They want to be part of something bigger than themselves.

Bad cultures are based on rules whereas good cultures are based on values because values allow the individual to flourish. Toxic cultures are created when people are so bound by rules that they can't exercise any judgement. When people share a value they become passionately engaged in the mission and are excited to be part of it. When people committed to the mission understand why you do certain things they become committed to acting that way. For **Chick-Fil-A**, the *why* is all about serving the customers. They are the ones who provide you with a job and a wage and that's why it becomes 'your pleasure' to serve them. *Here's a question: What is our culture?*

# Fauré's Requiem

*Sunday 3rd November*

**Please Invite Your Friends**

*One of our aspirations at St Elizabeth's is to be an **invitational community** where we happily invite others to get to know our arms and its people. We want everyone to feel they are welcome and have a home here. For that to be a reality it's important that we have some events to which we can invite our friends and neighbours. That's why this year we are starting a **concert series** in the parish.*

*The first concert is in a few weeks:*

Stephen Bick, our Director of Music, will lead a chamber choir of professional singers in a performance of **Fauré's Requiem** and some other choral works, with Jon Booth, our parish organist, at the console.

Faure's Requiem is a well-loved classic and we hope to see many parishioners present at the concert. Please join us and invite your friends and neighbours: Sunday 3rd November, 3pm until around 4:30pm.

Free admission with a retiring collection in support of our music ministry.

## **Serving in the Parish**

Thank you to everyone who signed up last weekend to serve in different ministries in our parish. If you weren't here or took the form home you are welcome to let us have it back today.

Over the next week or so we will contact everyone who has signed up to explain the next steps. Service is an integral part of Christian life because we are called to imitate Jesus who "came not to be served but to serve". It is also an expression of our desire to reach out to others and make them welcome.

## **School References**

I will be available to sign secondary school references **this Wednesday** from 7.00pm until 9.00pm. The purpose of the priest's reference is to confirm attendance at Sunday Mass every week. We keep a record using the School Reference forms available at the back of the Church.

On Wednesday 23rd September we ask you to wait in the church to be seen in order of arrival. It is fine to arrive early but you will have to wait until 7.00pm because I have a prior meeting.

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## *Parish Life & News*

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### **Archbishop Michael Bowen RIP**

Please pray for the repose of the soul of a former Archbishop of Southwark, Michael Bowen, who died on Thursday 17th October. Archbishop Bowen retired in 2003. He was 89 years old.

### **MISSIO**

This October has been declared an Extraordinary Month of Mission by the Holy Father. An ideal time to reflect on our missionary role and start giving regular support for foreign missions through MISSIO. Aline Cook, local MISSIO secretary, will be offering MISSIO Red Boxes and answering your questions at every Mass on October 19th/20th. MISSIO members are invited to bring their Red Box or annual donation on that occasion.

### **November List**

A November List is a list of deceased relatives and friends whose names are placed near the altar and whom we remember silently at daily Mass during the month of November. November List envelopes are available at the back of the church. It is traditional (but not obligatory) to leave a donation which in this parish is used to offer Masses throughout the year for the Holy Souls in purgatory.

### **Prayers Please**

In September we submitted an application for a grant to develop our family ministries in the parish. It would be 75% of what we need to raise. Please pray that the application will be successful and that we will be able to raise the other 25%. We expect a response at the end of this month.

### **Natural Fertility Matters**

For more information about natural ways to achieve or space out pregnancy please visit: [www.naturalfertilitymatters.com](http://www.naturalfertilitymatters.com) or call Freda McMahon on 07887 676 923 for a free and confidential consultation. Natural Family Planning can also help women prone to miscarriages.

### **Supporting Your Parish**

Our income always takes a significant dip during holiday periods including half-terms. One way to avoid this is by taking out a monthly direct debit with your bank. You will need our Sort Code: 60 17 31 and Account Number: 27031527. The account name is: RCAS St Elizabeth, Richmond. If you pay UK tax please contact us for a Gift Aid declaration which increases the value of your donation by 25% with no extra cost to you.

### **Making An Appointment with Fr Stephen**

#### ***Calendly - the online Diary***

The process is simple: just visit the website:

**<https://calendly.com/frstephenlangridge>**

There you will be able to see his availability up to twenty one days in advance and book either a fifteen or thirty minute appointment. There is also the option of booking an appointment to discuss a wedding.

## Thank You

Thank you for your offering last week which came to:

Gift Aid	£240.00
Non-Gift Aid	£614.78
<b>Total:</b>	<b>£854.78</b>

*I was away on retreat this week and do not yet have the figures for last Sunday's collection.*

This week there is a national second collection for Missio.

## Mass Attendance Last Week:

Sat. 5:30pm	131
Sun. 9.30am	132
Sun. 11.00am	106
Sun. 5.30pm	120
<b>Total:</b>	<b>489</b>

## Social Media



[stelizabethschurch.org.uk](http://stelizabethschurch.org.uk)

StLizRichmond/

@StLizRichmond

## Mass Intentions this Week

### Saturday

5:30pm

### Sunday

9:30am

11:00am

5:30pm

### Monday

9.00am

### Tuesday

9.00am

### Wednesday

9.00am

### Thursday

7.00pm

### Friday

9.30am

### Saturday

5:30pm

### Sunday

9:30am

11:00am

5:30pm

### Twenty-Ninth Sunday

Ann Sweeney RIP

Holy Souls

Pro Populo

Archbishop Michael Bowen

### Feria

Holy Souls

### St John Paul II

Goodhart Family Intentions

### Feria

Holy Souls

### Feria

Holy Souls

### Feria

Mass at St Elizabeth's School

Lani Vera Japlit RIP

### Thirtieth Sunday

Int. Francella

Pro Populo

Holy Souls

### Please Pray for:

Margaret Moore, Judiel Valdez, Juliana Ditsche, Ava Borsley, Christopher Browne, Gaye Delanghe, Ben Horgan, Ella Dale, Stella Richards, Sha Smith, Anne Wilkinson, Peter Connor.

**Confessions:** After each weekday Mass and Saturdays 4.45pm-5.15pm.

### Parish Contact Details:

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Richmond,  
TW10 6AQ

Tel. 020 8940 2439

### Email Addresses

**Parish:** richmond@rcaos.org.uk

**Gift Aid:** richmondgac1@rcaos.org.uk

**Safeguarding Team:**

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